



Right of withdrawal

As a consumer, you have a right to withdraw from an order for a service (e.g., conclusion of a contract by telephone or via the Internet) and off-premises contracts for a service (e.g., provision of a connection and/or use of a connection rate) in accordance with the following withdrawal information for distance contracts:

Withdrawal information

Right of withdrawal

You have the right to withdraw from this agreement within fourteen days, without specifying any reasons.

The withdrawal period is fourteen days from the date on which the agreement is concluded.

To exercise your right of withdrawal, you must inform us

Telekom Deutschland GmbH

c/o Uniplan GmbH & Co. KG
Schanzenstrasse 39a/b
51063 Köln/Cologne, Germany
uniplan.com
phone: +49 221 845 690
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mail: hello@uniplan.com

of your decision to withdraw from this agreement by means of a clear declaration (e.g., a letter sent by post or e-mail). You can use the attached withdrawal form template to do so, however its use is not mandatory.

The withdrawal period shall be deemed complied with if the withdrawal notice is sent within it.

Consequences of withdrawal

If you withdraw from this agreement, we must immediately repay you all of the payments that we have received from you, including delivery costs (with the exception of additional costs that were incurred as a result of you choosing a different type of delivery than the most favorable standard delivery option offered by us) immediately and at the latest fourteen days after the date on which we have received your notice as regards withdrawal from this agreement. For this repayment, we shall use the same payment method that you used during the original transaction, unless another means has expressly been agreed with you; you shall not incur any charges as a result of this repayment.

If you have requested for the services to commence within the withdrawal period, you shall be required to pay an appropriate charge that corresponds to the portion of services already provided up to the time at which you have exercised your right to withdraw from this agreement, in comparison to the total scope of the services specified in the agreement.

Withdrawal form template

(If you wish to withdraw from the agreement, please complete and return this form.)

- Telekom Deutschland GmbH c/o Uniplan GmbH & Co. KG, Schanzenstrasse 39 a/b, 51063 Köln/Cologne, Germany, phone: +49 221 845 690, fax: +49 221 845 692 00, E-Mail: hello@uniplan.com

- I/we (*) hereby withdraw from the agreement I/we (*) have concluded as regards the purchase of the following goods (*)/the provision of the following service (*)

- Ordered on (*)/received on (*)

- Consumer's name

- Consumer's address

- Consumer's signature (only if notice is given in paper form)

..Date..

(*) Please delete inapplicable items.

This translation is not the authentic text. The German version shall be part of the agreement.